Jai Medical Systems Managed Care Organization, Inc. Provider Newsletter

Spring Special Edition 2013

XLIV

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A Message from the Director of Provider Relations

I hope this newsletter finds you well as we are excited to share important changes concerning Jai Medical Systems and the adult dental benefits and optometric vision care benefits we offer our members.

Effective July 1, 2013,

DentaQuest will serve as Jai

Medical Systems' Dental

Benefits Manager and

Administrator and Block

Vision will serve as Jai Medical

Systems' Optometric Vision

Benefits Manager and Administrator.

Jai Medical
Systems is also
bringing back the
optional adult
dental benefit for
our Primary Adult

Care (PAC) members.

Please see the dental and vision benefit update articles in this issue for more detailed information.

Also, please see below for

updates on the new Medicaid Fee Schedule.

The Provider Relations
Department is available to
help with any questions
or concerns you may
have. Please do not
hesitate to call us at

I-888-JAI-1999 or e-mail us at providerrelations@jaimedical.com.

On behalf of Jai Medical Systems, I want to thank you for your service and dedication to our members.

Medicaid Fee Schedule Update & Provider Attestation

Pursuant to Jai Medical Systems formal notice in the Winter Special Edition 2012 Newsletter, we would like to provide an update regarding the fee schedule changes mandated by the Affordable Care Act and Maryland Medicaid. Jai Medical Systems would like to inform participating Primary Care Providers (PCPs) and Specialty Care Providers, who were eligible for the 101% reimbursement, that all claims have been re-adjudicated and that you will receive Explanation of Payments in the coming weeks with the higher reimbursement rates.

For more information on the

2013 Physicians' Services Provider Fee Manual, please visit the DHMH Maryland Medical Assistance Program online at http://mmcp.dhmh.maryland.gov/SitePages/ Provider%20Information.aspx.

Please see below, again which highlights the major fee schedule changes:

- Dates of service beginning January 1, 2013, participating PCPs and Specialists will be reimbursed at 101% of the Maryland Medicaid/Medicare Rate for E&M CPT codes.
- Jai Medical Systems will pay the lower of either the usual and customary rate or the increased administration rate

- of \$23.28 for vaccines provided through the VFC program.
- All claims have been re-adjudicated for dates of service beginning January 1, 2013 and current claims submitted are paying according to the new fee schedule.

Jai Medical Systems would like to thank all PCPs who have attested to their PCP status through the DHMH website. If you have not yet attested please do so by visiting https://mmcp.dhmh.maryland.gov/SitePages/PCPForm.aspx.

Dental Benefit Update

Jai Medical Systems would like to announce important changes concerning Jai Medical Systems and the optional adult dental benefits we offer our members.

- Effective July 1, 2013, Jai Medical Systems is bringing back its adult dental benefit for our PAC members.
- Effective July 1, 2013, DentaQuest will serve as Jai Medical Systems' Dental Benefits Manager and Administrator.

We would like to take this opportunity to thank all of our dental providers for their service to our members and thank them for their cooperation with this exciting change. Please be advised that we will honor any appropriately authorized, medically necessary dental services rendered to our members for covered benefits for dates of service prior to July 1, 2013, as long as the claim is received no later than 180 calendar days from the actual date of service. For dates of service beginning July 1, 2013, all dental claims for all Jai Medical Systems members must be submitted to DentaQuest.

If you do not currently participate with DentaQuest, Jai Medical Systems has established a point of contact for all Jai Medical Systems dentists who would like to continue to serve our members. Please contact the Maryland DentaQuest Provider Relations Department at I-800-341-8478 to join DentaQuest. We hope that you will continue to provide care to our members through DentaQuest.

If you have any questions or concerns regarding this matter, please feel free to contact the Director of Provider Relations, Ms. Kristin Yursha, at I-888-JAI-1999.

Vision Benefit Update

Jai Medical Systems would also like to announce important changes concerning Jai Medical Systems and the vision benefits we offer our members.

- Effective July 1, 2013, Block Vision will serve as Jai Medical Systems' Optometric Vision Benefits Manger and Administrator.
- All optometric claims should be billed to Block Vision beginning with dates of service July 1, 2013.
- Ophthalmologic services will continue to be billed to Jai Medical Systems.

Please be advised that we will honor any appropriately authorized, medically necessary optometric services rendered to our members for covered benefits for dates of service prior to July 1, 2013 as long as the claim is received no later than 180 calendar days from the actual date of service. For dates of service beginning July 1, 2013, optometric vision claims for all Jai Medical Systems members must be submitted to Block Vision.

We hope that vision providers will continue to provide optometric care to our members through Block Vision. If you are not contracted with Block Vision and would like to continue to service our members, please contact Ms. Tara Gray, Director of Operations for Block Vision, at 1-800-243-1401 ext 1009.

Jai Medical Systems appreciates all of our providers and everything they do for our members. Please do not hesitate to contact Ms. Kristin Yursha if you have any questions about these changes.

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